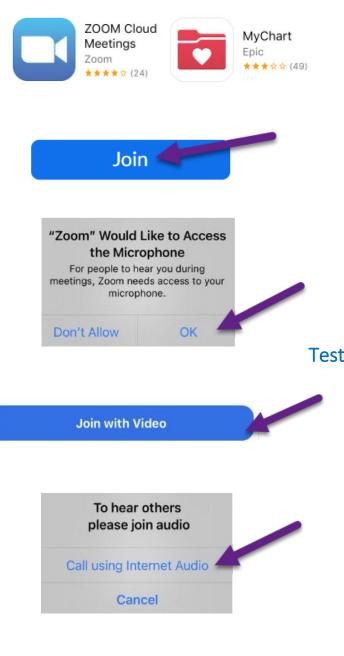
1 Before Your Visit

To get ready, follow these steps. Make sure to do this at least 1 day before your visit. Call the MyChart Support Line at (415) 514-6000, anytime, if you need assistance. Choose a quiet place with a strong network connection.



Download Apps & Join a Test Meeting

 Download the Zoom Cloud Meetings and MyChart apps to your device. You can find these apps at the App Store (iPhone) or Google Play (Android).

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- Once the apps are installed, join a test meeting at https://zoom.us/test.
- Click the **Join** button.
- Enter your first and last name if prompted.
- Make sure you allow Zoom to access your camera and microphone.
- Tap Join with Video.

Test Your Audio/Video

- A window will appear with choices for your audio connection.
- If you're on an iPhone, choose **Call using Internet Audio**. On Android, choose **Call over Internet**.
- If your video did not start automatically, click the camera icon in the lower left corner.
- Your connection is successful when you see yourself. This is just a test meeting, so no one else will join you.
- To end the test, tap **Leave** in the upper right corner.

Having trouble? Call our MyChart Support Line, anytime, at (415) 514-6000.

2 Complete eCheck-In

eCheck-In allows you to complete important tasks in advance of your visit. It is best to do this well in advance of your visit. eCheck-In is available up to 7 days before your appointment date.

MyChort UCSF MyChart			
Visits Menu Medications			
Messages Test Results			
You can now eCheck-In for your visit on 6/22/21. UCSF MyChart You have an upcoming appointment(s) on 6/22/21 Please click the			
OT 0/22/21 Please Click the			
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C Appointments			
AUG VIDEO VISIT 18 Tuesday, August 18, 2020			
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• Open the MyChart app and log in.

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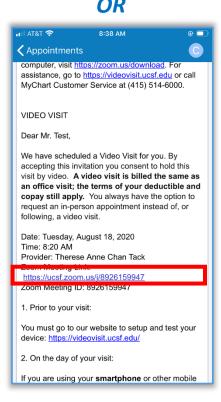
• Tap Visits.

- Find your visit, then tap **eCheck-In** and follow the on-screen instructions to complete your check-in tasks.
- Full instructions for eCheck-In are available at <u>https://ucsfmychart.ucsfmedicalcenter.org/ucsfm</u> <u>ychart/en-US/docs/HelpCenter/eCheck-in.pdf</u>

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3 On The Day Of Your Visit

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Appointments		0	
Video Visit Tuesday, August 18, 2020			
This is a video visit			
Starts at 9:05 AM	X Cancel Appt	Add to Calendar	
Therese Anne Chan Tack, DO			
GET READY			
ePreCheck-in Complete Thanks for using ePreCheck-in. The information you've submitted is now on file.			
Questionnaires Save time at the doctor's office by filling out questionnaires.		Answer	
Review Instructions			
-using your computer or mobile phone - By			
■< Begin visit			
way as an in-norson clinic visit the terms of			
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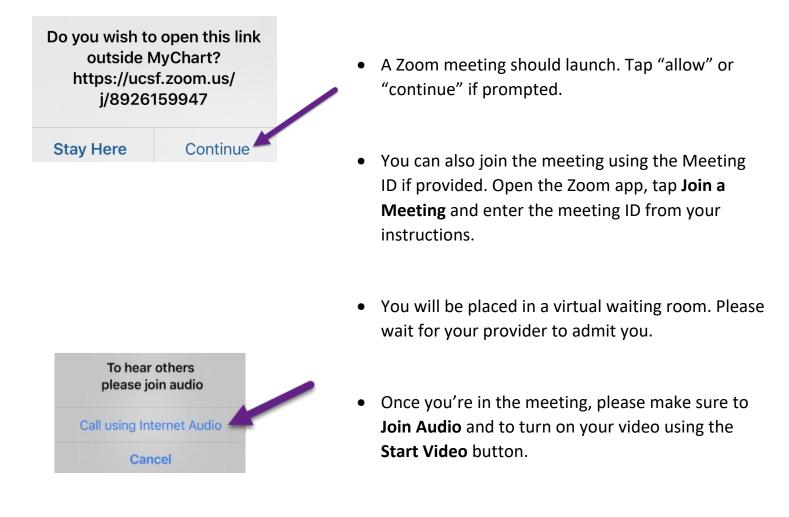


Find Your Visit Details

- Open the MyChart app.
- Tap Appointments.
- Find your appointment and tap it.
- Want to invite a family member? See instructions at the bottom for how to invite a guest to your appointment.

Start Your Appointment

- At least 5 minutes prior to your appointment, you can join the queue to see your provider. You will either have a button, or a Zoom link to tap.
- If you see the **Begin Visit** button, tap to start your visit.
- If don't see a button, scroll down. Tap the Zoom Meeting link to start your visit.



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• Enjoy your visit!

Having trouble? Call our MyChart Support Line, anytime, at (415) 514-6000.